

Waste Management of Canada Corporation

Public Open House Sessions – Summary Report

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DRAFT FOR DISCUSSION

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1. Introduction

Waste Management of Canada Corporation (WM), owners and operators of the existing Ottawa Waste Management Facility (Ottawa WMF) have initiated an Environmental Assessment (EA) seeking approval for a new landfill footprint at the existing Ottawa WMF. The new landfill footprint will be one component of the proposed West Carleton Environmental Centre (WCEC). The proposed WCEC will be an integrated waste management facility that will include:

- Waste diversion and recycling operations;
- Composting operations;
- Renewable energy facilities;
- Recreational lands for community uses; and,
- A new landfill footprint for disposal of residual waste materials.

Public and external agency consultation is a key component of EA's and as such, has been incorporated into this process. A Notice of Commencement for this project, inviting initial input, was issued on April 13, 2010 and the first round of Public Open Houses were held from April 19-April 22, 2010. An additional Open House was added to the ToR consultation program at the request of a local Councillor and held on April 29, 2010. This Report provides a summary of the events that took place at the first round of Open Houses.

1.1 Objective of the Open Houses

The main objective of the Open Houses was to discuss the development of the draft Terms of Reference (ToR) including the rationale/need for the new landfill footprint, alternatives to, alternative methods, criteria and indicators for evaluation and the consultation process that will be followed during the development of the EA, along with the proposed elements of the WCEC.

Attendees were offered the opportunity to present their comments regarding the information directly to staff from WM and AECOM. This was especially useful for obtaining input on the rationale/need for the new landfill footprint and alternatives to the undertaking from the stakeholders. This interaction allowed for an exchange of information that can be used to enhance the overall project.

1.2 Date, Time and Location of the Open Houses

The first round of Public Open Houses ran as follows:

1. Monday, April 19th – WM Hauling Office, Stittsville, ON.
2. Tuesday, April 20th – Carp Agricultural Hall, Carp, ON.
3. Wednesday, April 21st – Brookstreet Hotel, Kanata, ON.
4. Thursday, April 22nd – Metro Central YMCA, Ottawa, ON.
5. Thursday, April 22nd – Shenkman Arts Centre, Orleans, ON.

All five of the Open Houses commenced at 4:00 p.m. and ran until 8:00 p.m. An additional Public Open House was added at the request of the local Councillor for Stittsville. Open House #6 ran from 6:30 p.m. until 9:30 p.m. and was held as follows:

6. Thursday, April 29th – St. Stephen Catholic School, Stittsville, ON.

All Open Houses followed a drop-in format, with the information illustrated on a set of display panels arranged around the perimeter of the room. Project Team members were available to answer questions from attendees.

2. Notification of First Round of Public Open Houses

Notification of the Open Houses was provided through newspaper publications during the week of April 12-18th in the *Ottawa Citizen*, *Ottawa Sun*, *Le Droit*, the *Stittsville Weekender*, the *West Carleton Weekender*, the *Kanata Courier Standard* and the *EMC*.

Notification was also provided to all interested persons who are on WM's stakeholder distribution list through an E-blast and direct mailing. Further, over 13,000 copies of the WCEC magazine were sent to residents in Stittsville, West Carleton and West Kanata via a Canada Post mail-drop. Notification for the additional Public Open House was provided via signs in the community along with an e-mail provided by the local Councillor's office.

A notification letter was sent to First Nations representatives and affiliated agencies on April 13, 2010, as well as to the Government Review Team (GRT) on the same date.

Copies of these letters and the newspaper notice are found in **Appendix A**.

3. Project Team Members in Attendance

The following project team members were in attendance at the Open Houses to answer questions:

OPEN HOUSE #1 – WM HAULING OFFICES, STITTSVILLE	
WM	Consulting Team
<ul style="list-style-type: none"> • Tim Murphy • Don Wright • Jody Falls • Cathy Smithe • Ross Wallace • Remi Godin • Wayne French • Dave White • Dave Richmond • Sherry Stevenson • Julio Braz • Michael Clement 	<p>AECOM</p> <ul style="list-style-type: none"> • Larry Fedec • Blair Shoniker • Catherine Parker <p>WESA</p> <ul style="list-style-type: none"> • Dave Harding

OPEN HOUSE #2 – CARP AGRICULTURAL FAIR, CARP	
WM	Consulting Team
<ul style="list-style-type: none"> • Jody Falls • Cathy Smithe • Ross Wallace • Wayne French • Dave White 	AECOM <ul style="list-style-type: none"> • Larry Fedec • Blair Shoniker • Catherine Parker
OPEN HOUSE #3 – BROOKSTREET HOTEL, KANATA	
WM	Consulting Team
<ul style="list-style-type: none"> • Tim Murphy • Jody Falls • Cathy Smithe • Ross Wallace • Wayne French • Dave White 	AECOM <ul style="list-style-type: none"> • Larry Fedec • Blair Shoniker • Catherine Parker
OPEN HOUSE #4 – METRO CENTRAL YMCA, DOWNTOWN OTTAWA	
WM	Consulting Team
<ul style="list-style-type: none"> • Tim Murphy • Jody Falls • Dave Richmond 	AECOM <ul style="list-style-type: none"> • Larry Fedec
OPEN HOUSE #5 – SHENKMAN ARTS CENTRE, ORLEANS	
WM	Consulting Team
<ul style="list-style-type: none"> • Cathy Smithe • Remi Godin • Wayne French 	AECOM <ul style="list-style-type: none"> • Blair Shoniker
OPEN HOUSE #6 – ST. STEPHEN CATHOLIC SCHOOL, STITTSVILLE	
WM	Consulting Team
<ul style="list-style-type: none"> • Tim Murphy • Don Wright • Jody Falls • Cathy Smithe • Remi Godin • Wayne French • Dave White • Dave Richmond • Sherry Stevenson • Julio Braz • Michael Clement 	AECOM <ul style="list-style-type: none"> • Larry Fedec • Blair Shoniker • Catherine Parker WESA <ul style="list-style-type: none"> • Dave Harding

4. Information Presented

Information presented at the Open Houses was in the form of display boards arranged around the room and organized to take the viewer through the process from project introduction to the Need/Rationale, Alternatives To, Alternative Methods and the next steps. This information included:

- Background information on the WCEC's various components and an artist's rendering of the proposed facility;
- Information on diversion, environmentally engineered landfills, community development/involvement;
- Description of the closure plan for the current landfill;
- Key differences between the previous proposal and the current proposal;
- Approval requirements for the various WCEC components;
- Background on the ToR and EA process;
- Opportunity Analysis/Rationale for the proposed undertaking;
- Alternatives/Options considered to the proposed undertaking;
- Alternative Methods description and preliminary evaluation criteria/indicators for comparing the alternative methods;
- High-level description of the proposed undertaking;
- Description of the future consultation milestones for the ToR process;
- Study Area aerial map; and,
- The next steps in the process.

Copies of the display panels are included in **Appendix B**.

5. Attendance

Over the course of the first set of Open Houses, there were a total of approximately 350 attendees. Details about the individual Open Houses are outlined below.

Attendees were encouraged to provide written comments on the comment sheets provided to them as they entered, and were offered copies of the display boards in either French or English.

All individuals and/or agency representatives who signed in with their contact information have been added to the project-specific contact database. This database will be used during the remaining phases of the study to contact/inform interested public and key stakeholders of study issues and events.

5.1 Open House Location #1

A total of 98 people attended the first Open House. Those in attendance were largely local residents and landowners, employees of WM (that were not involved in the project), existing members of the Carp Landfill Community Liaison Committee (CLCLC) and a small number of local business owners. Local Councillors, as well as a staff representative from MOE also attended the Open House. Media were also present from the Ottawa Sun, CTV, CBC and Rogers and interviewed/interacted with a variety of attendees. Comments ranged from against the proposal to very supportive. Individual landowners within the immediate vicinity of the site asked questions on the proposal in general and about property value protection. Overall, there was good dialogue with a majority of the questions related to the need/rationale for the undertaking. Ten comment forms were provided and eight people signed-up for the upcoming project workshops.

5.2 Open House Location #2

A total of 72 people attended the second Open House. Those in attendance were largely local residents and landowners and a small number of local business owners. Local Councillors and a staff representative from MOE also attended the Open House. Feedback was both positive and negative, with individuals from immediate adjacent communities attending who would not like to see the landfill in the neighbourhood. Some opposed to the undertaking felt that what was being put forward was “smoke and mirrors” and that WM was not interested in any of the diversion elements associated with the WCEC. On balance, this Open House was representative of the community, with good dialogue and more engagement from the public as well. Ten comment forms were submitted and 3 individuals signed-up for the upcoming project workshops.

5.3 Open House Location #3

A total of 36 people attended the third Open House. Those in attendance were largely local residents and landowners, some CLCLC members and a small number of local business owners. Local Councillors were also in attendance for this session as well. This Open House was not as well attended as the previous two. Questions and comments were similar to the previous 2 events, which were a mix of support and opposition. Comments ranged from “put the landfill somewhere else” to “we all produce waste and it has to go somewhere”. Seven comment forms were submitted and 4 individuals signed-up for the upcoming project workshops.

5.4 Open House Location #4

A total of 16 people attended the fourth Open House, held in downtown Ottawa. Those in attendance were largely interested City residents and landowners. Comments ranged from individuals just wanting to gather information and gain a better understanding of the project to those that were supportive or opposed to the project. Good dialogue with lots of questions relating to the need/rationale for the undertaking as well as questions on implementing the diversion projects now. No comment forms were submitted and one individual signed-up for the upcoming project workshops.

5.5 Open House Location #5

A total of eight people attended the fifth Open House, held in Orleans. Those in attendance were largely interested East End residents and landowners. The very low turnout resulted in limited feedback/questions raised. The majority of questions were out of interest, with no opposition to the project. French display boards and a bilingual team member were key as a couple of interested residents were French-speaking. No comment forms were submitted and no individuals signed-up for the workshops.

5.6 Open House Location #6

A total of 179 people attended the sixth Open House held in Stittsville. Those in attendance were largely local residents and landowners, employees of WM (that were not involved in the project), existing members of the Carp Landfill Community Liaison Committee (CLCLC) and a small number of local business owners. Local Councillors, as

well as a staff representative from MOE also attended the Open House. Comments ranged from against the proposal to very supportive. Overall, there was good dialogue with a majority of the questions related to the need/rationale for the undertaking and property value protection. 32 comment forms were provided and three people signed-up for the upcoming project workshops.

6. Summary of Comments Received

In total, 57 comment sheets were received at the Open Houses, and the remainder of the comments were received by e-mail. A copy of the comment sheet used at the open houses is included in **Appendix C**. The following Table summarizes the main issues raised:

Table 6-1 Comments Received at the Open Houses**General comments about the Open House**

- Had a good function and was well organized.
- Was too hot, there were no refreshments, and it was okay
- I came to support this proposal. I feel that this is in the interest of preserving the environment. For local residents, it is an opportunity for job creation.
- I came to this Open House to support the proposal. It is my opinion that anything to help preserve the environment has my support! I also support the creation of local job opportunities.
- Written and oral information readily available
- Good organization and layout, lots of room and good location
- Slick
- Lets end this once and for all
- Well done, message boards worked well
- Was very informative
- Please show financial differences
- The reception was good. Need wider advertising of the Open House schedule so more citizens can participate
- The Open House was well done
- Very informative, but surprised the City had no input – no city representative here
- Scope seemed limited to advantages only – not very balanced
- Waste of Time
- Well done – informative
- Yes, communication.
- My concerns were addressed to my satisfaction. I do not oppose the project.
- I wanted a question and answer session. Why are you not standing up to answer questions?
- Stittsville does not need any landfill expanding. Today's technology has many choices to deal with waste. Carp Road landfill is too close to the community of Stittsville. Health and environmental problems will be a big issue for tax residents of Stittsville. Please close Carp Road landfill, don't expand it.
- Spoke with Tim Murphy. He answered and addressed my questions, however, I still feel that there is a need for a question and answer meeting. I'm opposed to expansion and feel that WM should invest in waste diversion regardless of the revenue that the landfill would create. Carp does not want expansion!
- Should have been a presentation format where we could ask questions.
- Adequate info regarding the proposal
- There was a lot of information to read. I was hoping/expecting a speaker to explain the fundamentals.
- Should have had a formal presentation.
- With any major projects, especially when looking at Waste Management, there must be downsides – the entire presentation focussed only on the upsides – what else?
- Understand the proposal.
- This has confirmed to me that the real intention of WM is exactly the same as previously presented 2 years ago.
- Why did our Councillor have to force/request WM to hold this in Stittsville? Why is there no public discussion?
- I did not like the format of this Open House. The best approach would have been to present this proposal by a WM executive and then engage the community in a discussion.
- Felt that the community would have much better benefits with a presentation and explanation of WM's proposal to fully understand their proposal. A Q and A session would have given the residents the same consistent answer. Groups of people have to huddle and listen and do not hear the same feedback and get all their questions answered. This would also save WM staff from continuously repeating themselves the whole evening. Presenting in this fashion gives the impression WM is trying to hide something.
- WM should give a presentation on this project. Open House is insufficient for so-called "exciting" project. WM should also do a survey on the surrounding residents for the opinion of this project.
- Very informative and well organized.
- Excellent – thanks to Jody I have a better understanding of the operation of the WCEC.
- Jody explained it very well.
- It is all one-sided – you are "telling" us with lots of fancy words to appease us, but I am more mad than before.

What public consultation events/activities do you feel would best engage the community?

- Racing events
- Concerts, racing and sports events
- Public hearings and presentations to service clubs, resident's associations and schools
- Town Hall meetings and Web-based input into the process
- Should have more transparency in the process
- Give the public lots of opportunity for input, up-to-date events and findings should be on the website. Provide full disclosure.
- I have visited the website and viewed the videos. The Open House and Workshops are a good way to educate the public where the desire exists.
- I feel that the Open House and Workshops are good opportunities to educate the public. The website also provides a lot of info.
- Auto racing, soccer and concerts
- A question and answer community forum.
- Opportunities for people to speak and feel they are heard (i.e. comments being noted)
- Workshops and smaller meetings
- Public meeting where people can hear and discuss the comments of each other. One who fears facing the wrath of those who do not agree have something to hide
- Avoid larger public meetings
- Door-to-door collecting residents' opinions/concerns within 10km of the surrounding facility
- More Open Houses should be held for future public consultation events
- Future consultation should include tours of the current facilities, actively show/advertise the "what's in it for me" factor to the community, especially Stittsville
- You should have 2 hour meetings with a presentation from WM and responses from public
- Q and A session.
- Public meeting with a presentation (not an Open House)
- Open forum Q and A with WM and public.
- An Open House with Question and Answer period would have been appreciated, so that we get to know what the community as a whole feels about this proposal. I personally feel that WM is being very clever in keeping a long window (6-9:30 pm) so that lots of people do not show up at the same time.
- Site tours to allow public to gain hands-on understanding of WM Plans.
- More exposure by the media, and literature at malls to explain this centre.
- Needs more exposure, people do not understand what you're doing here.
- Not this.

Suggestions/comments on the elements to be included as part of the WCEC?

- Will it improve the environment and the elements of our community?
- What evidence is there that this isn't just another low-tech landfill like the one that currently exists?
- Eliminate the landfill component and look to alternative technologies.
- The proposed WCEC will save waste and improve the environment.
- I would like to hear what compensation will be toward the local residents that will be affected by the expansion. This dump was to be capped off and now you want to expand and call it an Environmental Centre
- Diversion activities are important, but there is still a need for a landfill for residential waste
- A closed sign on the gates
- Convert the closed landfill to a ski/toboggan hill?
- Install additional gas collection systems
- Make it more interesting for neighbours. What can be built on-site – Golf course with free admission or half price, slides or waterpark/winter tubing, ski hill
- Buy surrounding houses/ subdivisions, relocate houses.
- We don't want a dump, we don't need a dump, and I don't appreciate the propaganda concerning a dump. It's not an Environmental Centre, it's a dump!
- Residents of Stittsville need a clean environment, no environmental centre.
- Make a commitment to close the dump within 10 years should you be approved. Carp has accommodated enough ICI and C+D residential garbage! Make recycling diversion programs proposed not contingent on a landfill.
- Close the dump.
- I am totally against the proposal. It is too close to the residential community. Suggest that you find a new location which is at least 10 km away from a residential area.
- Use alternatives to dumps (ie. waste to energy)
- Do not introduce the oldest form of waste management, landfill pollutes groundwater
- No long-term vision! 10 years and hope for new technology is not practical
- An EA and MA – Environmental Assessment and Marketing Assessment
- Put the proposal into context – what do other cities do with their commercial waste and what has improved?
- A wetland boardwalk or environmental center for schools and community to use
- I would not send my children to play near a landfill
- Although Alternatives to proposal of WM were listed, no details were given to assess the other options.
- They should find a pond to make the landfill like Moodie Road. Plasco should verify your garbage.
- Do not want a landfill expansion.
- Environmental Centre is acceptable but not expansion of landfill. Closure of the landfill is the only acceptable solution.
- Calling a dump an environmental centre is a disgrace. I totally disagree with having sports fields, parks, etc. beside an open dump. People have better places to go and walk than beneath the pungent air from the dump.
- Perhaps WM could give back to the surrounding community by bringing in a sewage system. This may also bring those initially against the system on board.
- It is so one sided-build a mall on the land or you will have the west end up in arms!!

Do you understand the Opportunity Analysis for waste disposal capacity presented by WM?

- Seems reasonable
- Your assumptions are flawed - Ottawa has already stated it will not be utilizing Carp for residential waste.
- I still don't like it and will not support it
- Logical
- Why ask the question as to whether or not I understand the Opportunity Analysis
- Your Opportunity Analysis has some very good ideas
- The City of Ottawa has made it clear that no new landfills are required. The opportunity has no value to Ottawa. The little opportunity is based on the cost of environmental pollution
- I don't care about your Opportunity Analysis
- No, I don't understand it.
- Yes, but I don't like it!
- Not fully.
- Somewhat
- Yes, but it is very misleading to public. A lot of window dressing to what is a landfill.
- Yes, I recognize and understand the waste disposal capacity but I totally disagree with putting stuff in ground. This site is not ideal for having another dump. The leftover stuff should be incinerated.

Comments/concerns/recommendations regarding the project alternatives/options?

- There is significant need for additional landfill capacity in Ontario.
- There needs to be more thought put into the Alternative technologies available today in other countries and regions.
- You need to provide options for alternative sites per the EA process.
- You need to recognize that a landfill will not be accepted for this site.
- Look closely at the option of closing the existing facility and having future waste taken elsewhere.
- I believe that of the options outlined, the current proposal is the best option.
- I feel that the proposal being submitted is the best option identified. The land has already been impacted by the existing landfill.
- I spoke with Don Wright regarding running WM spots on the 6 pm news. Start with the portions of the project that serves the community (eg. dog run, sport facility). Address the future ideas beyond landfill.
- Logical
- Alternatives? You have to be kidding, it is a landfill. There are no alternatives presented. Lower tonnes by 200,000? The recommendation is clear, close the dump –on time, do not expand
- Build away from this built up area, enough
- Good plan
- We recommend Alternative #2 (Thermal) and fully support it. Even if it means a tax increase
- Support thermal destruction as alternative vs. any other option
- Why don't you send a delegation to Switzerland - they have a facility with 3 huge holding tanks and after they were full they burnt it up the chimneys. Their facility existed 40 years ago. We don't like your dump here amongst all the families and development.
- All I'm concerned about is NO second area for a dump. Take it to Orleans, they have plenty of space there.
- Have a building and put all the waste inside. We don't need another landfill.
- We don't want your dump!
- No dump, no landfill in Stittsville.
- See Sweden!
- Pollution and the expansion of the dump well beyond the original proposals
- I am concerned about the location/size/smell.
- Close the current landfill site on Carp Road and develop a thermal destruction waste to energy facility or something similar
- The landfill was there when they moved in
- How much does it cost to haul away? What are the price differences?
- There are no alternatives. If there is, what are they? Haul to other landfills with Ottawa going into deficit worse than what it is already
- The best alternative is "Do Nothing" because Ottawa will divert and recycle, not landfill
- Recommendations regarding alternatives/options – 10 years? More commercial input, no prices mentioned, i.e. no fees now, what about the future?
- What is the air quality on thermal destruction?
- Forget about it, go somewhere else, one dump was too many – two is insane
- I propose Alternative 4 (new dump elsewhere) and/or Alternative 5 (transport garbage to other facilities)
- I like Alternative #4. I don't see why the west-end has to shoulder the entire burden of the whole City's waste disposal.
- It has to be done even if it is meant to side step some ecological problems
- Hard to understand why they would not agree with your plan as we know we will generate more garbage every year and we need to dispose of them at a cost that we can afford.
- Alternatives 1 or 4 are preferred.
- Not enough information on alternatives. The size, and fact that many more homes will be built in the future close to the proposed area.
- Look for alternative locations outside of the city for the landfill. Option 4 would be the best solution.
- I support Alternative 4. This proposal is a total disgrace. It is no different that what was proposed in Feb 2006. This proposal still includes a large (but lower in height) dump. We are disgusted with the stench that we have smelled at our properties and driving by Carp Road. Alternatives discussed not good.
- I would love to learn more and would appreciate being contacted for an opportunity to learn.
- Build a mall instead, forget about expanding the dump.

Comments/concerns/recommendations regarding proposed evaluation criteria?

- Include property values, air quality, noise and social impacts in the Evaluation Criteria.
- Use the exhibits from the original project for the proposed evaluation criteria. Be sure you can satisfy community on rightness of proposed project.
- Should be weighted equally
- How does one get a job with you folks? What a job –ask questions where you already know what you are going to do, no matter the questions, comments, concerns or recommendations
- Good profile – will hardly be seen once a tree line is fully in place
- We don't want your dump!
- Pollution and smell
- No public discussions
- Where is "Public Desire"? Should evaluate public desire when determining which alternative to choose.
- Needs to be a longer process to accommodate public discussion and analysis. More public input and education needed.
- You can list whatever criteria you like, but we totally believe that you are unable to mitigate the pungent odour from the existing dump. We believe that the quality of our life, and the value of our properties are affected by the present dump and will have even a bigger toll with this new proposal.
- I would love to learn more and would appreciate being contacted for an opportunity to learn.

Comments/questions regarding our proposed consultation program?

- Looks thorough and responsible
- I think this is a great opportunity for our community.
- This proposal smacks of "corporate hooley".
- What role (impact) will community be given/have? How will comments from the public be incorporated?
- I do not understand how you can take a company that has had a poor performance history of looking after existing dump and say that they will be an Environmental Centre
- Until the consultation process is completed, there can be no comment
- You have covered or dealt with all the previous concerns raised
- The consultation schedule is not well published. I do not see Open House schedules in any media except in WM's website
- I would feel better with more input from commercial lobby and local government lobbies!
- We don't want your dump!
- Most of your Open Houses are not in Stittsville.
- What consultation program?
- I am here and see no consultation!
- Why a meeting in Orleans? So far away from landfill – Does the city, especially representatives of Stittsville and West Carleton intend to participate?
- Poorly run; too many people with too little staff to answer questions. Boards should have been numbered to correspond to comment questions.
- Why Carp Road???
- Not long enough.
- Very interesting you have asked this question. Open House for April 19-22 is listed. You have not even listed today's Open House. I strongly believe you are trying to avoid confrontation by the community. I only came to know about this Open House through my friends. Very clever.

Additional issues that should be considered prior to submission of a ToR?

- Need to see Ottawa as part of overall Ontario solid waste (i.e. what is generated, diverted, alternatives to disposal, landfill) all by region and per capita.
- Exploration of sites not directly situated in a major urban contact area, and exploration of alternative technologies beyond a landfill should be considered prior to ToR.
- I am concerned about the additional pollution in my residence, i.e. truck traffic, noise, dust, smell, etc.
- Provide a legal notice from all the real estate companies in Ottawa, including rural parts effected (sic) by the WM proposal stating it will not affect housing prices/land prices.
- I have planned to move out of Stittsville in part because of this proposal.
- Better to have a poll for all Stittsville residents. This can be done by email, mail, or phone call.
- Please don't explain the landfill on Carp Road because the landfill is close to the residential area and also beside a highway exit. People getting off the highway or on Carp Road can smell it. I see garbage bags flying all over the place. It is not a good environment for the public.
- Use recycled materials more – ride bikes not Ford ISO's
- Actual funding amount, subsidy/grants/from provincial government should be disclosed.
- Pipeline safety systems for methane if it stinks is not working.
- They are building mountains where none originally existed.
- I don't support the proposal. WM should re-do the proposal with a new location.
- Close the plant now
- Apply for study funds to go/catch-up with the reality of the day as to waste management (not the company)
- The organics processing facility should be consulted by Ottawa citizens
- The Terms of Reference should address Ottawa residents concerns on landfill pollution and the necessity of new landfills
- Worried about hidden fees – who pays?
- You need to continue the good work and you have all my trust
- I prefer this proposal
- Calling a landfill an Environmental Centre is an insult to our intelligence.
- Community input should be given more weight in forming Terms of Reference.
- City needs to fund coalition groups which wish to engage and comment on ToR for MOE.
- I believe Ottawa deserves better than this proposal. We do not agree with this proposal and will by no means accept another dump at this location. WM should present new, exciting technologies presently being used in other countries. We would like to see newer technologies brought and discussed. The community of Stittsville, Carp, and Kanata has given a lot. Lots of people will be affected by this proposal. We hope to build a better place for our children and families. I believe this site should not be considered for expansion. Please go elsewhere.
- We need this project!
- It will smell, stink, make us mad, piss us off, depreciate land value and should not be allowed to expand in a family oriented community. Shame on you, are you out of your mind!
- We need this project!

7. Summary

The first round of Public Open Houses were held from April 19-April 22, 2010 at five locations across Ottawa. An additional Open House was added to the ToR consultation program at the request of a local Councillor and held on April 29, 2010. This first round of Open Houses was held to discuss the development of the draft ToR including the rationale/need for the new landfill footprint, alternatives to, alternative methods, criteria and indicators for evaluation and the consultation process that will be followed during the development of the EA, along with the elements of the WCEC. The Open Houses provided an opportunity for the public and other stakeholders to discuss the proposed undertaking, and allowed the public to discuss their issues or concerns directly with WM and their consulting team. This feedback will be used in the development of the draft ToR.

The first round of Public Open Houses were well attended, except for the locations in downtown Ottawa and Orleans. The attendees provided the full spectrum of comments and views from the positive and supportive to indifferent to the negative and unsupportive. Over the course of the first set of Open Houses, there were a total of approximately 350 attendees. The main issues raised were as follows:

- Opportunity Analysis – some felt more information was required, while others were supportive and understood the need for additional waste disposal capacity;
- Alternatives To – would like to see more discussion on the alternatives, lots of comments and questions relating to the thermal option
- Closure Plan and use of the closed landfill – what are the possibilities
- Community consultation – a variety of options on how to consult were put forward by residents
- General environmental issues – Odour, visual aesthetics, groundwater, etc.
- Common question put forward was, “What’s in it for me/my community?”
- Property Value Protection

WM and the project team plan to review the issues and concerns raised and address them as appropriate as this project proceeds.

Appendix A

Notification of Open Houses

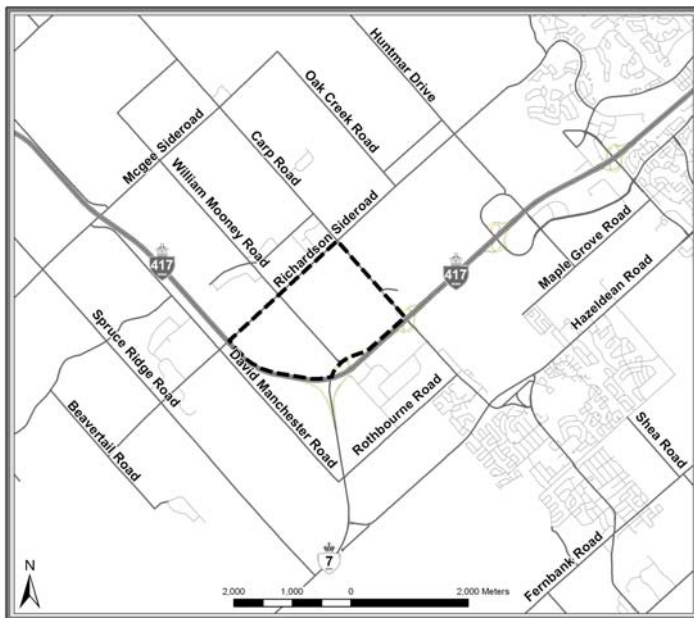


Notice of Commencement Terms of Reference for an Environmental Assessment Waste Management of Canada Corporation West Carleton Environmental Centre

Waste Management of Canada Corporation (WM), owners and operators of the existing Ottawa Waste Management Facility (Ottawa WMF), have initiated an Environmental Assessment (EA) seeking approval for a new landfill footprint at the existing Ottawa WMF. The new landfill footprint will be one component of the proposed West Carleton Environmental Centre (WCEC). The proposed WCEC will be an integrated waste management facility that will include:

- Waste diversion and recycling operations;
- Composting operations;
- Renewable energy facilities;
- Recreational lands for community uses; and,
- A new landfill footprint for disposal of residual waste materials.

The new landfill footprint is the only component of the WCEC that requires EA approval under the *Environmental Assessment Act* (EAA) and is the reason for this Notice of Commencement. The proposed location of the WCEC and the new landfill footprint component is within the City of Ottawa in the area shown on the map below. The purpose of the EA is to study the potential effects of the proposed new landfill footprint on the environment.



The Process

The new landfill footprint component of the WCEC requires EAA approval. The first step in the process is the preparation of a Terms of Reference (ToR). The ToR sets out the proponent's framework and work plan for addressing the EAA requirements when preparing the EA, including such things as the alternatives that will be considered and the public consultation activities that will be carried out. If approved by the Minister, the ToR will provide the framework and requirements for the preparation of the EA.

Want to Get Involved?

Members of the public, agencies and other interested persons are encouraged to actively participate in the planning process by attending consultation events or contacting WM staff directly with comments or questions. Consultation opportunities will be advertised in local newspapers, on our project website (<http://wcec.wm.com>) and by direct and/or electronic mail.

An initial round of **Public Open Houses** to discuss the development of the draft ToR including the rationale/need for the new landfill footprint, potential alternatives, and the consultation process that will be followed during the development of the EA, along with elements of the WCEC, is scheduled for the week of **April 19 to April 22, 2010**. The specific dates, times and locations of the first Public Open House are as follows:

April 19, 2010	April 20, 2010	April 21, 2010	April 22, 2010	April 22, 2010
4 p.m. to 8 p.m.	4 p.m. to 8 p.m.	4 p.m. to 8 p.m.	4 p.m. to 8 p.m.	4 p.m. to 8 p.m.
WM Hauling Office 254 Westbrook Road, Stittsville	Carp Agricultural Fair 3790 Carp Road, Carp	Brookstreet Hotel 525 Leggett Drive, Kanata	Metro Central YMCA 180 Argyle Avenue, Ottawa	Shenkman Arts Centre 245 Centrum Blvd, Orleans

You are encouraged to attend and participate in helping us identify issues, interests or ideas to be addressed during the EA. A workshop on evaluation criteria and identification of alternatives will be held on May 3rd, 4th and 5th, 2010. A second Public Open House is tentatively scheduled for the end of May, 2010 before the ToR is submitted to the Minister of Environment for a decision. Details of these consultation activities will be made available to the public in advance.

In addition to attending the public open house and workshop events, you are invited to submit your comments via the project website (<http://wcec.wm.com>), mail, email or fax to the address/number published below. We will also receive your comments on our project information line at (613) 836-8610.

Ross Wallace
Site Manager
Waste Management
2301 Carp Road
Carp, Ontario, K0A 1L0
Fax: (613) 831-8928
E-mail: rwallac3@wm.com

Cathy Smithe
Community Relations Manager
Waste Management
254 Westbrook Road
Carp, Ontario, K0A 1L0
Fax: (613) 831-2849
E-mail: csmithe@wm.com

Please note that information related to this Study will be collected in accordance with the *Freedom of Information and Protection of Privacy Act*. With the exception of personal information, all comments received will become part of the public record and may be included in Study documentation prepared for public review.

Get Involved....Have Your Say!

April 13, 2010

Re: EA Terms of Reference, New Landfill Footprint - Waste Management, Ottawa

This letter and attached Notice of Commencement is being sent to you because you have been identified as a member of the Government Review Team for Environmental Assessments in Ontario.

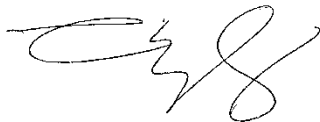
Waste Management of Canada Corporation (WMCC) owns and operates the Ottawa Waste Management Facility located in Carp, Ontario. The landfill is reaching its approved capacity and will be closed in the future. To continue to meet the area's waste management needs, WMCC is announcing a proposed new, integrated multi-purpose waste management facility, known as the West Carleton Environmental Centre (WCEC), to serve the City of Ottawa and the surrounding communities. The WCEC will dramatically increase our ability to divert waste away from disposal and help the City of Ottawa and the surrounding communities to achieve their long-term waste management goals and the province's environmental values and policy statements relating to zero waste, climate change and green energy.

A new landfill footprint is one component of the WCEC. WMCC is seeking approval under Ontario's Environmental Assessment Act to develop and operate the new landfill footprint and has commenced development of a Terms of Reference (ToR), which is an initial step in the Environmental Assessment process. A copy of the Notice of Commencement for the development of the ToR is attached.

The first round of Open Houses for the ToR will take place during the week of April 19-April 22, 2010 at venues in Stittsville, Carp, Kanata, the east-end of Ottawa and Downtown between 4 p.m. and 8 p.m. The ToR is essentially the workplan for what is going to be studied during the Environmental Assessment. Further consultation events will take place as the project progresses over the coming months and years.

In the meantime, please do not hesitate to ask any questions you might have. For further information, please visit our website at <http://wcec.wm.com> or contact us by email at tmurphy3@wm.com or at the address noted above.

Yours truly,



Tim Murphy, MCIP, RPP
Waste Management of Canada Corporation

cc: Larry Fedec, P.Eng., MBA, AECOM

Attachment: Notice of Commencement

April 13, 2010

Dear Sir/Madame:

Re: EA Terms of Reference, New Landfill Footprint - Waste Management, Ottawa

Waste Management of Canada Corporation (WMCC) owns and operates the Ottawa Waste Management Facility located in Carp, Ontario. The landfill is reaching its approved capacity and will be closed in the future. To continue to meet the area's waste management needs, WMCC is announcing a proposed new, integrated multi-purpose waste management facility, known as the West Carleton Environmental Centre (WCEC), to serve the City of Ottawa and the surrounding communities. The WCEC will dramatically increase our ability to divert waste away from disposal and help the City of Ottawa and the surrounding communities to achieve their long-term waste management goals and the province's environmental values and policy statements relating to zero waste, climate change and green energy.

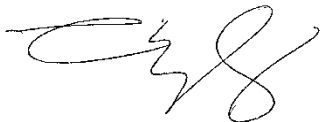
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Consultation with First Nations communities is an important element of the Environmental Assessment process. Should you or your Council wish to become involved in the EA process or discuss the project, we would be pleased to work with you to develop and carry out separate events specifically designed to engage your community in meaningful discussions concerning the project.

Please let us know if you are interested in engaging in discussions and providing input to our project. We will keep you up to date on new developments. Please do not hesitate to ask any questions. For further information, please visit our website at <http://wcec.wm.com> or contact us by email at tmurphy3@wm.com or at the address noted above.

Yours truly,



Tim Murphy, MCIP, RPP
Waste Management of Canada Corporation

cc: Larry Fedec, P.Eng., MBA, AECOM

Attachment.: Notice of Commencement

Appendix B

Open House Display Panels

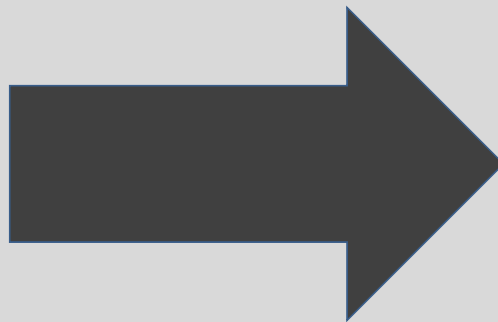


Welcome

Waste Management of Canada Corporation is pleased to introduce an exciting new approach to waste management in the City of Ottawa and surrounding communities

The West Carleton Environmental Centre (WCEC)

Please take a few moments to browse the display material and talk to our staff and consultants.



Waste Management of Canada Corporation (WMCC) is proposing a new integrated multi-purpose waste management facility to serve the City of Ottawa and the surrounding communities. WMCC has a strong commitment to Ottawa, its immediate neighbours and the surrounding communities. This commitment extends beyond just meeting regulatory standards to being a responsible environmental steward and engaged corporate citizen.

The West Carleton Environmental Centre (WCEC) will focus on waste diversion, diverting as much waste as possible away from disposal for reuse and recycling purposes. It will also include:

- Additional lands set aside for community recreational purposes;
- Wildlife habitat;
- A state-of-the-art engineered landfill for disposal of residual waste; and
- Clean renewable energy generation.

Below is an artist rendering of the proposed facility which may change throughout the consultation process.



The proposed facility will be aligned with Ottawa's long-term waste management goals and the province's environmental values and policy statements relating to zero waste, climate change and green energy creation.

"Today, our region diverts less than 30 per cent of waste away from disposal. We believe our Environmental Centre will help significantly increase the percentage of material that we can divert for re-use and re-cycling."

CATHY SMITHE
WCEC Community Relations Manager

To pursue this vision, our facility will include a number of industrial, commercial and residential waste diversion operations that will maximize the value of the resources we receive. These include:

- **Material Recycling Facility**, which will house the latest technology to sort and process paper, glass, plastics, metals and electronics that can be processed into products. The facility will help divert thousands of tonnes of material from disposal, reducing the need for new resources to create products;
- **Construction and Demolition Material Facility**, which will receive construction and demolition materials for re-use and recycling. Many of the materials are valuable and can be re-used, thereby avoiding disposal;
- **Residential Diversion Facility**, which will allow local residents to drop off household hazardous, electronic waste and household recyclables including scrap wood, plastic, metal, paper, drywall, concrete, paints, and more. These recyclables will be transported to the material recycling or construction and demolition facilities for processing;
- **Organics Processing Facility**, which will have the capacity to receive and process compostable waste from industrial, commercial and institutional sources; and
- **Electronic Waste Handling Facility** will also be included at the WCEC.



“The West Carleton Environmental Centre will include a new, state-of-the-art, environmentally engineered landfill that will receive materials that cannot be diverted towards re-use, recovery or recycling”

ROSS WALLACE

WCEC Facility Manager

- The new landfill footprint will be constructed using the latest technology and processes to ensure the highest available standards of safety and efficiency.
- This new engineered landfill will include a liner system, leachate collection and monitoring system to continuously protect ground and surface water.
- Landfill gas is created naturally through the decomposition of waste in landfills.
- Like wind and solar power, landfill gas is a natural resource that can be harnessed to produce clean energy.
- The facility will be able to generate six megawatts of electricity, enough energy to power the equivalent of 6,000 homes for a year.



“The proposed West Carleton Environmental Centre builds on our long standing commitment of being an engaged and responsible corporate citizen to create significant community and economic benefits.”

JODY FALLS

Municipal and Community Relations
Representative

- **Economic Development:** The WCEC will create up to 75 new, green jobs in waste diversion, disposal and green energy facilities. Economic benefits will also extend to the larger community through community host agreements, as well as a Community Trust Fund to support local projects. In addition, revenue opportunities will be created from waste diversion activities for local processors and downstream activities related to recycling and re-use.
- **Wildlife Habitat:** An on-site wildlife habitat centre has been opened to the public and will continue to serve as an education centre for the community. Our current landfill facility has received international recognition for its contribution to wildlife habitat conservation in the form of a Wildlife Habitat Council (WHC) certification in 2006.
- **Recreation:** WMCC’s current landfill operation has extensive non-operational lands. Some space will be required to support the facility’s operation, but other lands will be dedicated for community uses that could include sports fields, biking and hiking trails and a leash-free dog park.
- **Community Input:** The input of the community is an important part of determining the ultimate use of non-operational areas at the WCEC. Residents and community leaders have told us that they value increasing the amount of available recreational and community lands, and we are responding by setting aside space surrounding our operations for dedicated community use.



The current landfill will be closed and a final cover will be placed in a manner that meets the specifications of the Ministry of the Environment (MOE)

As a part of the closure plan we plan to:

- Continue on-going monitoring programs for:
 - Groundwater;
 - Surface water; and,
 - Landfill gas.

- Submit an annual report to the MOE for the closed landfill, including:
 - Development;
 - Operation; and,
 - Monitoring.

- Provide financial assurance and supporting documentation to the MOE.

An Environmental Monitoring Plan (EMP) will be submitted to the MOE for approval prior to the closure of the existing landfill footprint.



Responsible corporate citizenship is important to us and contributing to the health of our community will always play an important role in how Waste Management conducts business in the City of Ottawa.

We provide employment for City of Ottawa residents and many of the company's employees and managers are part of this community; they live, work, and raise their families here. Locally, we actively support various organizations as well as special events such as:

- Mississippi Valley Conservation Authority
- Carp Agricultural Society
- Rideau Valley Conservation Authority
- Ducks Unlimited Canada
- Ottawa Mission
- Scouts Canada
- Habitat for Humanity
- Canadian Cancer Society Relay for Life
- Western Ottawa Community Resource Centre
- Stittsville Food Bank
- West Carleton Food Bank
- Kanata Food Cupboard
- CHEO Foundation
- Stittsville Village Association
- City of Ottawa – Concerts in the Park
- Down Syndrome Association Ottawa
- West Carleton Seniors Association
- Carleton University
- Algonquin College
- 4 H Club
- West Carleton Heritage Park Association – Buy the Village Green
- West Carleton Arena Fund
- Bridlewood Splash Pad
- Huntley Community Association Carp Splash Pad

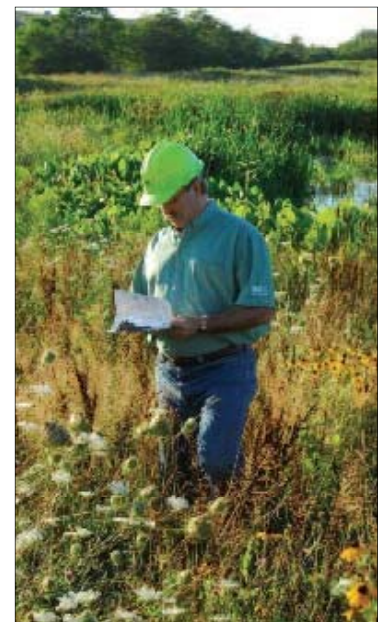


What's different this time?

The proposed WCEC is different from our previous project proposal in many ways. The table below highlights key differences between the previous and current proposals.

Characteristics	Previous Proposal	Current Proposal
Context for proposed undertaking	Landfill expansion only	WCEC comprising diversion, composting, educational and other components. New landfill proposed for residual waste disposal.
Landfill airspace capacity	Approximately 18,750,000 m ³	Approximately 6,500,000 m ³
Rate of receiving waste	600,000 tonnes per year	Up to 400,000 tonnes per year
Landfill Life	25 years	Approximately 10 years

Worth noting is the fact that the current proposal is expected to be 5 to 6 storeys lower than the existing landfill. The new landfill footprint would also occupy approximately the same surface area.



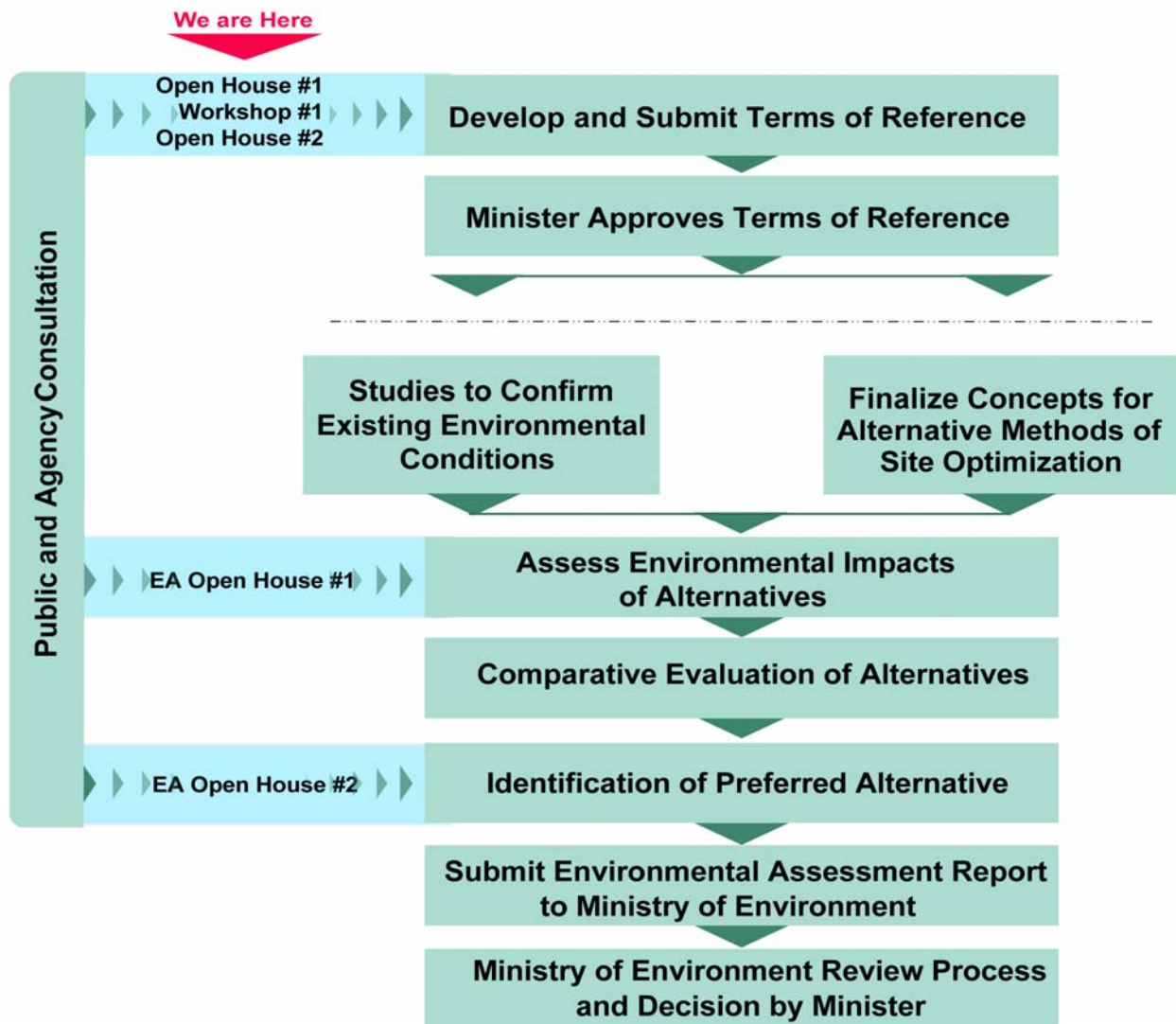
The WCEC will require various environmental approvals and permits from regulatory agencies to ensure protection of the environment and health and safety of residents.

- Components such as the Waste Electric and Electronic Equipment and Public Drop-off facility have already been implemented at the current site.
- Some components such as the Materials Recycling Facility and C&D Recycling Facility will require Certificates of Approval (CoA).
- The new landfill footprint for disposal of residual wastes will require an Environmental Assessment (EA).
- The first step in the EA process is the preparation of Terms of Reference (TOR).
- The TOR provide a framework (or work plan) for conducting the EA studies and assessing predicted impacts of the project.
- Public Consultation will be key throughout the TOR and EA process.



The TOR is the first step in the EA process. The TOR provide a framework (or work plan) for conducting the EA studies and assessing predicted impacts of the project. The TOR will be submitted to the Minister of the Environment for approval consideration. Once approved, the TOR specifies how the EA studies will be conducted.

EA Process Flow Chart



For the proposed WCEC, only the landfill is subject to an EA under the *Ontario Environmental Assessment Act*. The EA process for new or expanded landfills begins with a Notice of Commencement of the EA and development of a TOR.

- The proposed TOR will be drafted by WMCC in consultation with the Ministry of the Environment, surrounding communities and interested parties.
- The decision to approve or reject the TOR, or approve the TOR with conditions, is made by the Minister of the Environment.
- Public input and consultation is an important part of the development of the Terms of Reference.
- The TOR focuses on a number of key aspects of the proposed project, including:
 - Rationale for the Undertaking
 - Alternatives To
 - Alternative Methods
 - Criteria and Indicators
 - Consultation Plan
 - The Undertaking



In accordance with Section 6.1(2) of the *Ontario Environmental Assessment Act*, WMCC is to provide a description of, and a statement of the rationale for the proposed undertaking in its EA. WMCC determined the rationale for its proposed undertaking based on an analysis of the problems and opportunities.

- WMCC is undertaking an EA to provide additional waste disposal capacity for the City of Ottawa and surrounding communities.
- WMCC is a contract service provider for the collection, processing and marketing of recyclable materials plus the disposal of any residual wastes not recycled.
- Historically, WMCC has provided approximately 50% of the annual disposal requirement for the City of Ottawa, including residential wastes and from about 7,500 industrial, commercial and institutional customers.
- Accounting for future growth, diversion and role of current waste disposal facilities, there is an ongoing need for residual waste disposal capacity services within the City of Ottawa and the surrounding communities
- There is a sustainable market opportunity for WMCC to provide up to 400,000 tonnes of landfill disposal capacity annually. It is estimated that the new landfill footprint at WCEC will be required to provide approximately 6.5 million m³ of landfill disposal capacity air space.



A variety of assumptions were made in identifying the opportunity. These assumptions are summarized below.

- WMCC would continue to receive up to 30% of the City's residential waste stream **after** 60% diversion, is achieved.
- WMCC would reserve up to 90% of its disposal capacity for Ottawa generated wastes consistent with our existing agreement with the City.
- WMCC intends to undertake diversion activities as part of the WCEC to support the City in achieving their IC&I waste diversion rate objective of 60%.
- WMCC has assumed it may take an extended period of time for the City to achieve this diversion rate.
- WMCC has identified a scenario which assumes a 20 year implementation period to achieve a 60% IC&I waste diversion rate.
- WMCC proposes to consider the residual waste disposal requirements over a shorter 10 year timeframe, given the uncertainty associated with a number of factors that may affect the volume of disposal capacity required.



- The MOE Code of Practice Preparing and Reviewing Terms of Reference for Environmental Assessments in Ontario (October, 2009) outlines the consideration of alternatives to by private proponents like WMCC:
- *“...what is reasonable for one proponent to implement may not be reasonable for another when trying to solve a similar problem because the circumstances between proponents may vary widely. A private sector proponent’s inability to expropriate land or implement public programs will influence the range of alternatives it may examine.”*
- WMCC is following the MOE approved Codes of Practice for this undertaking. The Codes also mention the following as it relates to private sector proponents in the waste industry:
 - *“The private sector proponent may only consider landfill or on-site diversion because:*
 - *It cannot implement a municipal waste diversion program such as curbside recycling;*
 - *Export would affect their business; and,*
 - *Thermal technology is not economically viable because waste volumes are too small.”*



In assessing disposal business opportunities, private companies like WMCC can consider different alternatives or options to address these opportunities. The EA process refers to this as the analysis of the “Alternatives To”.

WMCC has identified and assessed the following alternatives that are appropriate and reasonable for WMCC to implement for this project:

Alternative 1 – Do nothing

Alternative 2 – Develop a thermal destruction (waste to energy) facility at the WCEC

Alternative 3 – Close the current landfill and establish new landfill disposal capacity at the WCEC

Alternative 4 – Establish a new landfill elsewhere

Alternative 5 – Export waste to other disposal facilities

Public input on the Alternatives considered by WMCC is an important part of the EA process. To obtain this input, WMCC will conduct Workshops in the TOR process to review the Alternatives considered



“Alternative methods” is another term used in EA and is the assessment of the different ways of implementing the proposed undertaking. For example, the proposed new landfill footprint for residual waste could be constructed in different locations and configurations (size, height, etc.) at the WCEC.

Identifying Alternative Methods

WMCC is proposing a new landfill footprint on lands they own or option.

Workshops will be held on Monday, May 3rd, Tuesday, May 4th and Wednesday, May 5th, 2010 to obtain public input on potential areas for a landfill footprint on lands owned or optioned by WMCC.

Compare Alternative Methods

To compare and evaluate alternative methods we have established draft Environmental Evaluation Criteria within the following categories: Environmental, Technical and Socio-Economic Criteria

The criteria and importance will be used during the EA studies to help us compare and rank alternatives and to select a preferred landfill development alternative.

Please pre-register at the sign-in desk or through the project website if you would like to participate in this workshop.



Evaluation Criteria will be used as a basis for comparing alternative methods and help us identify a preferred alternative. Evaluation criteria may be broadly grouped into Environmental, Technical and Socio-economic categories. Each category contains criteria or components, such as “Atmospheric Environment” which can be further broken down into sub-components such as “air quality”, “noise” and “odour”. These criteria form the basis for characterizing existing environmental conditions, for assessing potential adverse effects of the undertaking and comparing alternative methods.

Environmental Criteria	
Atmospheric Environment	Air quality, Noise, Odour
Geology & Hydrogeology	Groundwater quality
Surface Water Resources	Surface water quality, Surface water quantity
Terrestrial & Aquatic Environment	Terrestrial ecosystems, Aquatic ecosystems
Archaeology and Cultural Heritage	Cultural and heritage resources Archaeological resources
Transportation	Effects on airport operations Effects from truck transportation along access roads
Land Use	Effects on current and planned future land uses
Technical Criteria	
Site Design and Operation	Site design and operational characteristics
Socio-Economic Criteria	
Economic	Effects on cost of service to customers/neighbours Continued service to customers Effects on/benefits to local community
Social	Visual impact of facility
Aboriginal	Potential effects on aboriginal communities
Health and Safety	Effects on Occupational health of the workers



In EA terms, the project proposed by the proponent is referred to as “the undertaking” and is the subject of the environmental assessment studies. Things considered in the EA include the need for the undertaking, alternatives to the undertaking, alternative ways of implementing the undertaking, existing environmental conditions, predicted impacts of the undertaking on the environment, mitigation measures to avoid or reduce adverse effects and the assessment of residual effects.

- Prior to initiating the EA studies we considered a wide range of alternatives to the proposed undertaking that are available to us as a private business.
- The alternatives to the undertaking that we considered ranged from doing nothing to establishing a new landfill elsewhere.
- We concluded that constructing and operating a waste management system that diverts as much waste as possible from landfill disposal while providing local jobs, community facilities and economic benefits was preferred. A landfill for disposal of residual wastes, that can not be diverted, is a component of the system.
- The current landfill will be closed.
- The proposed undertaking is the construction/ operation of a new landfill footprint developed to modern standards that is one component of an integrated waste management facility, known as the WCEC, to meet the demand and need for waste disposal sources in Ottawa and surrounding communities.



TOR Open House #1

April 19 – WM Hauling Office, 254 Westbrook Road from 4:00 – 8:00 pm

April 20 – Carp Agricultural Hall, 3790 Carp Road from 4:00 – 8:00 pm

April 21 – Brookstreet Hotel, 525 Leggett Drive from 4:00 – 8:00 pm

April 22 – Metro Central YMCA, 180 Argyle from 4:00 – 8:00 pm

April 22 – Shenkman Arts Centre, 245 Centrum Blvd from 4:00 – 8:00 pm



TOR Workshops

May 3 – WM Hauling Office, 254 Westbrook Road from 6:00 – 9:30 pm

May 4 – Carp Agricultural Hall, 3790 Carp Road from 6:00 – 9:30 pm

May 5 – Brookstreet Hotel, 525 Leggett Drive from 6:00 – 9:30 pm



TOR Open House #2

Further Open Houses are planned to be held in late May to provide an update on development of the Terms of Reference. Location and date (approx. end of May) to be determined.

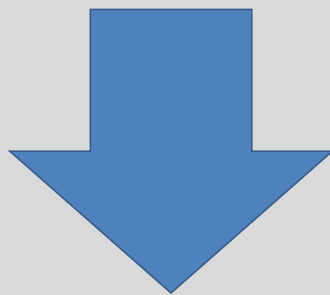
Consultation events are your opportunity to get involved in the EA process to let us know your opinion and ideas about the proposed development at the Ottawa site.



Over the next number of weeks, we will continue working on the development of a TOR for conducting the EA of the proposed undertaking. There are a lot of opportunities for you to get involved in the process and make your views known.

Get involved in the TOR development process and make your views known:

- Attend a workshop on Monday, May 3rd, Tuesday, May 4th or Wednesday, May 5th to confirm the alternatives to and discuss alternative methods, evaluation criteria and to identify relative importance of criteria.
- Further Open Houses are planned to be held in late May to provide an update on development of the TOR.
- Meet with us individually or in groups to ask questions, express your viewpoints or provide your input.
- Visit our website <http://WCEC.wm.com> to get more information or to provide your comments.

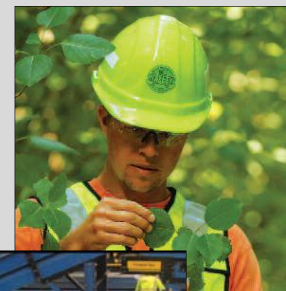
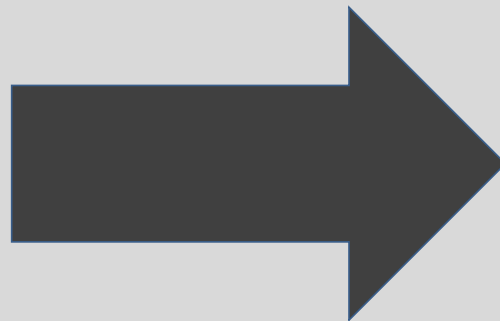




Waste Management of Canada Corporation
est heureuse de présenter une nouvelle et
excitante approche en matière de gestion des
déchets pour la Ville d'Ottawa et les municipalités
environnantes

***Le centre environnemental de West Carleton
(CEWC)***

Veillez prendre quelques instants pour parcourir la
matériel de présentation et discuter avec nos
employés et consultants.



Waste Management of Canada Corporation (WMCC) propose de nouvelles installations de gestion des déchets polyvalentes et intégrées visant à desservir la Ville d'Ottawa et les municipalités environnantes. Le WMCC est vivement engagé auprès de la Ville d'Ottawa, ses voisins immédiats et les municipalités environnantes. Cet engagement va au-delà du simple respect des normes de réglementation. Il vise à être un protecteur de l'environnement et un citoyen corporatif responsable.

Le Centre environnemental de West Carleton (CEWC) mettra l'accent sur le réacheminement des déchets, réacheminant le plus de déchets possible vers la réutilisation et le recyclage. Le centre inclura également :

- des terrains supplémentaires réservés à la communauté à des fins de loisirs;
- un habitat faunique;
- un site d'enfouissement ultramoderne;
- la production d'une énergie propre et renouvelable.

Ci-dessous, un rendu artistique des installations proposées, lequel pourrait être modifié suite au processus de consultation.



Les installations proposées adopteront les objectifs à long terme de la Ville d'Ottawa et les valeurs environnementales de même que les énoncés de politique de la province liés à l'élimination de tous les déchets, au changement climatique et la production d'énergie verte.

« À l'heure actuelle, notre région réachemine moins de 30 % des déchets destinés à l'élimination. Nous croyons que notre Centre environnemental contribuera à accroître de façon importante le pourcentage de matériaux réacheminés pour réutilisation et recyclage ».

CATHY SMITHE

Directrice des relations communautaires - CEWC

Pour atteindre cet objectif, nos installations comporteront des activités industrielles, commerciales et résidentielles de réacheminement des déchets qui optimiseront la valeur des ressources que nous recevons. Voici quelques-unes de ces activités :

- **Installation de recyclage des matériaux**, qui comportera les toutes dernières technologies en matière de tri et de traitement du papier, du verre, du plastique, du métal et des pièces électroniques. L'installation contribuera à réacheminer des milliers de tonnes de matériaux destinés à être éliminés, réduisant le besoin de nouvelles ressources afin de créer de nouveaux produits;
- **Installation pour les matériaux de construction et de démolition**, qui accueillera des matériaux de construction et de démolition afin qu'ils soient réutilisés ou recyclés. Plusieurs de ces matériaux ont encore une valeur et peuvent être réutilisés, évitant ainsi qu'ils soient ajoutés à la masse des déchets.
- **Installation de réacheminement résidentielle**, qui permettra aux résidents locaux de venir y déposer des déchets ménagers dangereux, des déchets électroniques et des matières recyclables, incluant du bois, du plastique, du métal, du papier, des cloisons sèches, du béton, de la peinture et bien plus. Ces matières recyclables seront transportées vers les installations de recyclage ou de matériaux de construction et de démolition en vue d'être traitées.
- **Installation de traitement des composés organiques**, laquelle aura la capacité de recevoir et de traiter les déchets compostables de source industrielle, commerciale et institutionnelle.
- Une **installation de manutention des déchets électroniques** fera également partie du CEWC.



« Le Centre environnemental de West Carleton comportera un nouveau site d'enfouissement ultramoderne, conçu dans un esprit écologique, qui recevra des matériaux ne pouvant être réacheminés vers la réutilisation, la récupération ou le recyclage »

ROSS WALLACE

Gérant des installations, CEWC

- Le nouveau site d'enfouissement sera construit en ayant recours aux plus récentes technologies et méthodes de traitement afin d'assurer la conformité aux normes de sécurité et d'efficacité les plus élevées.
- Ce nouveau site d'enfouissement comportera un système de revêtement, le ramassage des produits de lixiviation et un système de surveillance permettant de protéger de manière continue les eaux souterraines et les eaux de surface.
- Le gaz d'enfouissement est créé de manière naturelle grâce à la décomposition des déchets sur le site.
- Tout comme l'énergie éolienne et solaire, le gaz d'enfouissement est une ressource naturelle qui peut être maîtrisée pour produire une énergie propre.
- L'installation sera en mesure de générer six mégawatts d'électricité, c'est-à-dire suffisamment d'énergie pour alimenter 6 000 foyers pendant un an.



« Le Centre environnemental de West Carleton repose sur notre engagement de longue date d'être un citoyen corporatif responsable visant à créer d'importants bénéfices pour l'économie et la communauté. »

JODY FALLS

Représentante aux relations municipales et communautaires

- **Développement économique** : Le CEWC créera jusqu'à 75 nouveaux emplois environnementaux dans ses installations de réacheminement et d'élimination des déchets et d'énergie verte. Les avantages économiques s'étendront également à une partie plus vaste de la collectivité par le biais d'ententes avec la collectivité hôte, de même qu'un Fonds de fiducie communautaire révisé visant à appuyer des projets locaux. De plus, les activités de réacheminement des déchets pour les transformateurs et les activités en aval liées au recyclage et à la réutilisation généreront des possibilités de revenus.
- **Habitat faunique** : Un centre d'habitat faunique a été ouvert au public et continuera de servir de centre éducatif pour la collectivité. Notre actuel site d'enfouissement a reçu une reconnaissance internationale pour sa contribution à la préservation des habitats fauniques sous la forme d'une certification de la *Wildlife Habitat Council* (WHC) en 2006.
- **Loisirs** : Le site de WMCC comporte de vastes terrains non opérationnels. Certains de ces terrains seront nécessaires aux activités de l'installation, mais d'autres pourront être destinés à une utilisation par la collectivité, par exemple des terrains de sports, des entiers de vélos et de randonnées et un parc à chiens.
- **Apport de la collectivité** : Les points de vue et opinions de la collectivité constituent un aspect important lorsque vient le temps de déterminer l'utilisation ultime des terrains non opérationnels du CEWC. Les résidents et les représentants des collectivités nous ont mentionné qu'ils apprécient l'augmentation des terrains communautaires et récréatifs et nous leur répondons en dédiant des espaces autour de nos installations à l'utilisation par la collectivité.



L'actuel site d'enfouissement sera fermé et un couvert final sera installé, lequel rencontrera les directives du ministère de l'Environnement (MEO)

Faisant partie du plan de fermeture, nous avons planifié de :

- poursuivre des programmes de surveillance continue des:
 - Eaux souterraines;
 - Eaux de surface;
 - Gaz d'enfouissement.

- Soumettre un rapport annuel au MEO, lequel inclura :
 - Le développement;
 - Les activités;
 - La surveillance.

- Fournir une garantie financière et les documents à l'appui au MEO.

Un Plan de surveillance environnemental(PSE) sera remis au MEO pour approbation avant la fermeture de l'actuel site d'enfouissement.



La responsabilité citoyenne des corporations est importante à nos yeux et contribuer à la santé de notre société jouera toujours un rôle important dans la façon dont Waste Management mène ses affaires dans la région d'Ottawa.

Nous fournissons des emplois à des résidents de la Ville d'Ottawa et plusieurs des employés et cadres de la compagnie font partie de cette collectivité. Ils vivent, travaillent et élèvent leur famille ici. Au niveau local, nous soutenons activement diverses organisations et événements spéciaux tels :

- Mississippi Valley Conservation Authority
- Carp Agricultural Society
- Office de protection de la nature de la vallée Rideau
- Canards illimits Canada
- Ottawa Mission
- Scouts Canada
- Habitat pour l'humanité
- La société canadienne du cancer – Relais pour la vie
- Centre de ressources communautaires d'Ottawa ouest
- La banque alimentaire de Stittsville
- La banque alimentaire de West Carleton
- Kanata Food Cupboard
- Fondation du CHEO
- Stittsville Village Association
- Ville d'Ottawa – Concerts en plein air
- Association du syndrome de Down - Ottawa
- West Carleton Seniors Association
- Université Carleton
- Collège Algonquin
- 4 H Club
- West Carleton Heritage Park Association – Buy the Village Green
- West Carleton Arena Fund
- Bridlewood Splash Pad
- Huntley Community Association Carp Splash Pad



Le CEWC proposé diffère de notre projet précédent de plusieurs façons. La tableau ci-dessous présente les principales différences entre la proposition précédente et la proposition actuelle.

Caracteristiques	Prop. précédente	Prop. actuelle
Contexte de l'entreprise proposée	Expansion du site d'enfouissement seulement	Le CEWC comprend des composantes de réacheminement, de compostage, d'éducation et plusieurs autres. Nouveau site d'enfouissement pour la gestion des déchets.
Espace aérien du site d'enfouissement	Environ 18 750 000 m ³	Environ 6 500 000 m ³
Taux de réception des déchets	600 000 tonnes par an	Jusqu'à 400 000 tonnes par an
Durée de vie du site	25 ans	Environ 10 ans

Il vaut la peine de mentionner que la proposition actuelle est prévue comporter 5 ou 6 étages de moins que le site actuel. Le nouveau site d'enfouissement occuperait également environ la même superficie de terrain.



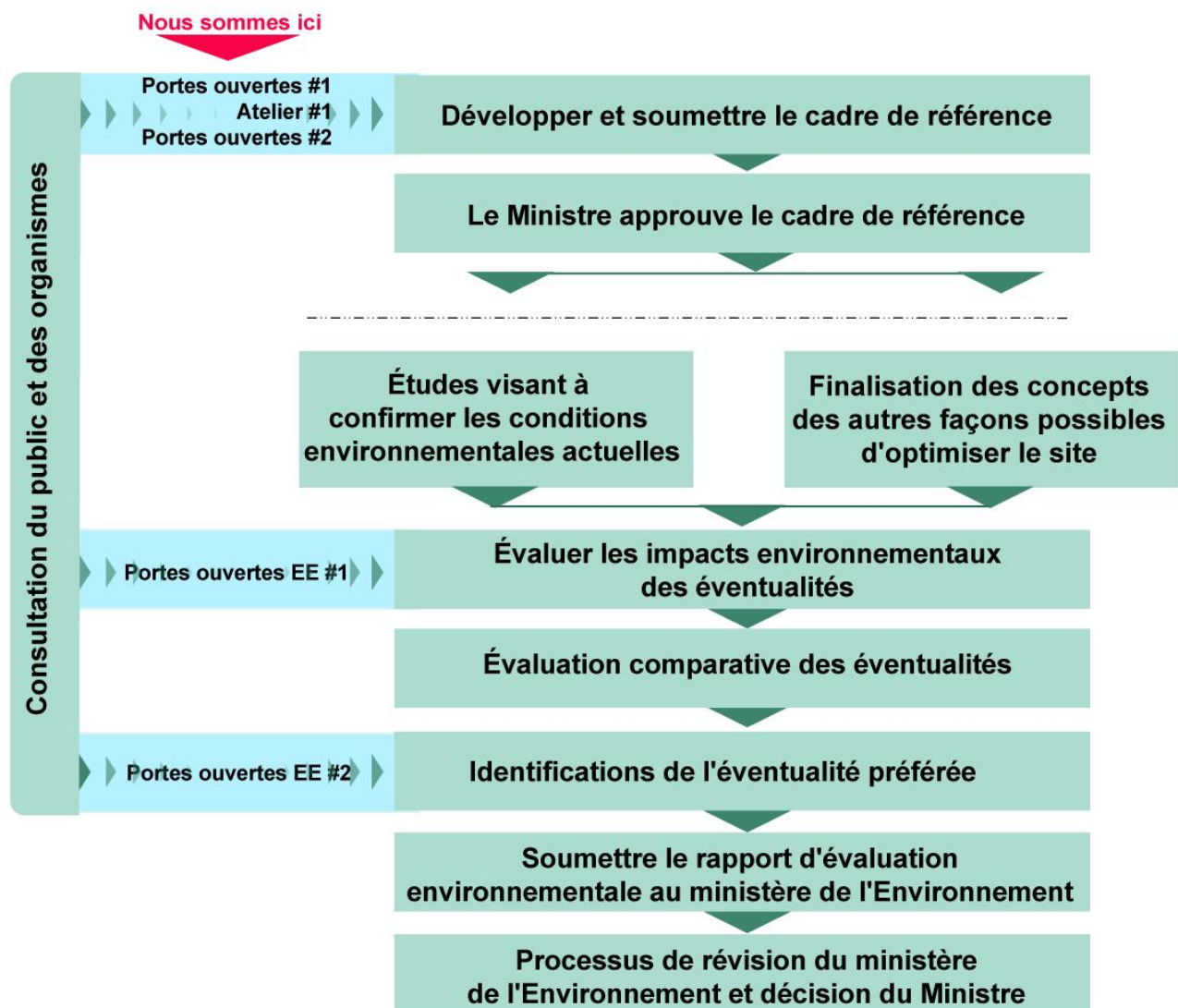
Le CEWC devra obtenir diverses approbations environnementales ainsi que plusieurs permis de la part des organismes de réglementation afin de garantir la protection de l'environnement et la santé et la sécurité des résidents.

- Des composantes telles une installation de dépôt public des équipements électroniques et des résidus électriques ont déjà été implantées au site actuel.
- Certaines composantes telles l'installation de recyclage des matériaux et l'installation pour les matériaux de construction et de démolition vont nécessiter un certificat d'approbation.
- Le nouveau site d'enfouissement des déchets nécessitera une Évaluation environnementale (EE).
- La première étape du processus d'EE est l'élaboration d'un cadre de référence
- Le cadre de référence procure un cadre de travail (ou plan de travail) pour effectuer des études d'EE et évaluer les effets possibles du projet.
- La consultation publique sera la clé tout au long du processus du cadre de référence et de l'EE.



Le cadre de référence est la première étape du processus d'EE. Le cadre de référence procure un cadre de travail (ou plan de travail) pour effectuer les études d'EE et évaluer les effets possibles du projet. Le cadre de référence sera soumis au ministre de l'Environnement pour approbation. Une fois approuvé, le cadre de référence spécifie comment les études d'EE seront effectuées.

Diagramme de processus de l'EE



Pour le CEWC proposé, seul le site d'enfouissement doit être soumis à une EE en vertu de la *Loi sur les évaluations environnementales de l'Ontario*. Le processus d'EE du nouveau (ou élargi) site d'enfouissement débute avec un avis de lancement de l'EE et l'élaboration d'un cadre de référence.

- Le cadre de référence proposé sera élaboré préalablement par WMCC, après consultation avec le ministère de l'Environnement, les collectivités environnantes et les parties concernées.
- La décision d'approuver ou de rejeter le cadre de référence, ou d'approuver le cadre de référence avec conditions, est prise par le ministre de l'Environnement.
- La consultation publique et les idées des résidents sont un aspect important du développement d'un cadre de référence.
- Le cadre de référence met l'accent sur un certain nombre d'aspects importants du projet proposé, dont :
 - Fondement de l'entreprise
 - Solutions de rechange
 - Autres façons possibles
 - Critères et indicateurs
 - Plan de consultation
 - L'entreprise



En vertu du paragraphe 6.1(2) de la *Loi sur les évaluations environnementales de l'Ontario* WMCC devra fournir une description, et une déclaration du fondement de l'entreprise proposée dans son EE. Le CEWC détermine le fondement de l'entreprise en se basant sur une analyse des problèmes et des occasions.

- WMCC entreprend une EE afin d'améliorer la capacité d'élimination des déchets pour la Ville d'Ottawa et les collectivités environnantes.
- WMCC est un fournisseur de services en matière de services de collecte, de traitement et de mise en marché des matières recyclables en plus de l'élimination de tous les déchets non recyclables.
- Historiquement, WMCC a comblé environ 50 % des exigences annuelles en matière d'élimination des déchets de la Ville d'Ottawa, incluant les déchets ménagers et ceux d'approximativement 7500 clients industriels, commerciaux et institutionnels.
- En prenant en compte la croissance future, le réacheminement et le rôle des installations actuelles d'élimination des déchets, nous dénotons un besoin grandissant en services d'élimination des déchets ménagers sur le territoire de la Ville d'Ottawa et des communautés environnantes.
- Il y a ici une occasion de marché durable pour WMCC de fournir jusqu'à 400 000 tonnes d'élimination annuelle des déchets via le site d'enfouissement. Il est évalué que le nouveau site d'enfouissement du CEWC devra fournir environ 6,5 millions m³ d'espace aérien pour l'élimination par enfouissement.



Plusieurs postulats furent avancés lors de l'identification de l'occasion. Voici un résumé de ces postulats.

- WMCC continuerait de recevoir jusqu'à 30 % du débit de déchets ménagers de la Ville **après** un réacheminement de 60%.
- WMCC réserverait jusqu'à 90 % de sa capacité d'élimination pour les déchets issus de la Ville d'Ottawa, en vertu de notre entente actuelle avec la Ville.
- WMCC entend entreprendre des activités de réacheminement dans le cadre du CEWC afin d'aider la Ville à atteindre son objectif de 60 % en matière de réacheminement des déchets ICI.
- WMCC présume que la Ville aura besoin d'encore un peu de temps avant d'atteindre cet objectif de réacheminement.
- WMCC a identifié un scénario qui prévoit une période d'implantation de 20 ans avant d'atteindre un taux de réacheminement des déchets ICI de 60 %.
- WMCC propose de considérer les exigences d'élimination des déchets sur une période plus courte de 10 ans, en raison de l'incertitude liée à un certain nombre de facteurs qui pourraient avoir un impact sur la capacité requise en matière d'élimination.



- Le Code de pratique – Préparation et examen du cadre de référence pour les évaluations environnementales en Ontario (October, 2009) du MEO, fait ressortir la considération de solutions de rechange par les promoteurs privés, tels WMCC :
- *«...ce qui est raisonnable de mettre en oeuvre pour un promoteur peut être déraisonnable pour un autre qui tente de résoudre un problème semblable parce que les situations varient énormément entre les promoteurs. L'incapacité d'un promoteur du secteur privé d'exproprier la terre ou de mettre en oeuvre des programmes publics influencera l'éventail des autres éventualités qu'il peut examiner ».*
- WMCC suit à la lettre le Code de pratiques approuvé par le MEO. Le Code stipule également ce qui suit en ce qui a trait aux promoteurs du secteur privé dans l'industrie des déchets :
 - *«Le promoteur du secteur privé peut examiner uniquement l'option du site d'enfouissement ou le réacheminement sur place dans les cas suivants :*
 - *il ne peut pas mettre en oeuvre un programme de réacheminement des déchets urbains, par exemple la collecte sélective porte-à-porte;*
 - *L'exportation pourrait avoir un impact sur son entreprise;*
 - *La technologie thermique n'est pas viable économiquement parce que les volumes de déchets sont trop petits.»*



Lors de l'évaluation des occasions d'affaires en matière d'élimination de déchets, les compagnies privées comme WMCC peuvent considérer différentes éventualités ou options. Le processus d'EE réfère à cette évaluation comme étant l'analyse des « solutions de rechange ».

WMCC a identifié et évalué les éventualités suivantes qui sont appropriées et raisonnables à implanter pour ce projet :

Éventualité 1 – Ne rien faire

Éventualité 2 – Développer une installation de destruction thermique (déchets à énergie) au CEWC

Éventualité 3 – Fermer le site d'enfouissement actuel et établir une nouvelle installation d'élimination des déchets par enfouissement au CEWC.

Éventualité 4 – Établir un nouveau site d'enfouissement ailleurs

Éventualité 5 – Exporter des déchets vers d'autres installations d'élimination

L'avis du public sur les éventualités proposées par WMCC est un aspect important du processus de l'EE. Afin d'obtenir cet apport, WMCC tiendra des ateliers lors du processus du cadre de référence afin de réviser les éventualités considérées.



« Les autres façons possibles » est une autre expression utilisée dans l'EE et constitue l'évaluation des différentes façons d'implanter l'entreprise proposée. Par exemple, le nouveau site d'enfouissement proposé pour les déchets pourrait être construit sur des emplacements différents et comporté une configuration différente (dimension, hauteur, etc.) sur le site du CEWC.

Identification des autres façons possibles

WMCC propose un nouveau site d'enfouissement sur les terrains qu'elle possède déjà ou sur lesquels elle détient une option.

Des ateliers se tiendront lundi, mardi et mercredi, les 3,4 et 5 mai 2010, afin d'obtenir les opinions du public concernant les secteurs possibles où installer un site d'enfouissement sur des terres dont WMCC est propriétaire ou détient une option.

Comparaison des autres façons possibles

Afin de comparer et d'évaluer les autres façons possibles, nous avons élaboré des critères d'évaluation environnementale parmi les catégories suivantes : critères environnementaux, techniques et socio-économiques.

Les critères et le degré d'importance seront utilisés durant les études de l'EE afin de nous aider à comparer et à classer les options et à sélectionner une éventualité préférée pour le développement d'un site d'enfouissement.

Si vous désirez participer à ces ateliers, veuillez vous enregistrer à l'avance au bureau d'inscription ou par le biais du site Web du projet.



Les critères d'évaluation seront utilisés comme base pour la comparaison des autres options possibles et nous aideront à identifier une éventualité préférée. Les critères d'évaluation seront regroupés dans les catégories Environnement, Technique et Socio-économique. Chaque catégorie renferme des critères ou des volets, tels « environnement atmosphérique », qui peuvent ensuite être divisés en sous-volets tels « qualité de l'air », « bruit » et « odeur ». Ces critères forment la base visant à caractériser les conditions environnementales actuelles, à évaluer les effets indésirables potentiels de l'entreprise et à comparer les autres options possibles.

Critères environnementaux	
Environnement atmosphérique	Qualité de l'air, bruit, odeur
Géologie & Hydrogéologie	Qualité des eaux souterraines
Ressources en eaux de surface	Qualité et quantité des eaux de surface
Environnement terrestre et aquatique	Écosystèmes terrestre et aquatique
Archéologie et patrimoine culturel	Ressources patrimoniales et culturelles. Ressources archéologiques
Transport	Effets sur les activités de l'aéroport Effets du transport par camions le long des routes d'accès
Utilisation de la terre	Effets sur l'utilisation actuelle et future de la terre

Critères techniques	
Conception et activités du site	Caractéristiques de conception et des activités du site

Critères socio-économiques	
Économie	Effets sur les coûts de services des clients/voisins Service continu aux clients Effets et bénéfices des collectivités locales
Aspect social	Impact visuel de l'installation
Autochtones	Effets potentiels sur les communautés autochtones
Santé et sécurité	Effets sur la santé au travail des travailleurs



Selon les termes de l'EE, le projet proposé par le promoteur est nommé « l'entreprise » et est l'objet des études d'évaluation environnementale. Les aspects considérés dans l'EE incluent les besoins de l'entreprise, les solutions de rechange de l'entreprise, les autres options possibles d'implanter l'entreprise, les conditions environnementales actuelles, les impacts anticipés de l'entreprise sur l'environnement, les mesures d'atténuation pour éviter ou réduire les effets nocifs et l'évaluation des effets résiduels.

- Avant de débiter les études de l'EE, nous avons considéré plusieurs solutions de rechange à l'entreprise proposée, solutions qu'il nous est possible d'envisager en tant que société privée.
- Les solutions de rechange à l'entreprise que nous avons considérées varient de « ne rien faire » jusqu'à l'établissement d'un nouveau site d'enfouissement ailleurs.
- Nous avons conclu que la construction et l'exploitation d'une structure de gestion des déchets qui réachemine le plus de déchets possibles tout en procurant des emplois locaux, des installations destinées à la communauté et des bénéfices économiques s'avère l'éventualité préférée. Un site d'enfouissement pour l'élimination des déchets résiduels, ne pouvant être réacheminés, est une composante de la structure.
- Le site d'enfouissement actuel sera fermé.
- L'entreprise proposée est la construction/l'exploitation d'un nouveau site d'enfouissement développé selon des normes modernes et qui s'avère l'une des composantes d'une installation intégrée de gestion des déchets, connue sous le nom de CEWC. Cette entreprise vise à satisfaire à la demande et aux besoins pour des sources d'élimination des déchets à Ottawa et dans les collectivités environnantes.



Cadre de référence – Portes ouvertes #1

19 avril – WM Hauling Office, 254 Westbrook Road – 16h à 20h
20 avril – Carp Agricultural Hall, 3790 Carp Road – 16h à 20h
21 avril – Brookstreet Hotel, 525 Leggett Drive – 16h à 20h
22 avril – Metro Central YMCA, 180 Argyle – 16h à 20h
22 avril – Shenkman Arts Centre, 245 Centrum Blvd – 16h à 20h



Cadre de référence - Ateliers

3 mai – WM Hauling Office, 254 Westbrook Road – 18h à 21h30
4 mai – Carp Agricultural Hall, 3790 Carp Road – 18h à 21h30
5 mai – Brookstreet Hotel, 525 Leggett Drive – 18h à 21h30



Cadre de référence – Portes ouvertes #2

D'autres portes ouvertes sont prévues plus tard en mai afin de discuter des développements du cadre de référence. Les lieux et les dates (environ à la fin mai) sont à déterminer.

Les soirées de consultation sont votre chance de vous impliquer dans le processus d'EE et de nous faire connaître votre opinion et vos idées concernant la proposition de développement sur notre site d'Ottawa.

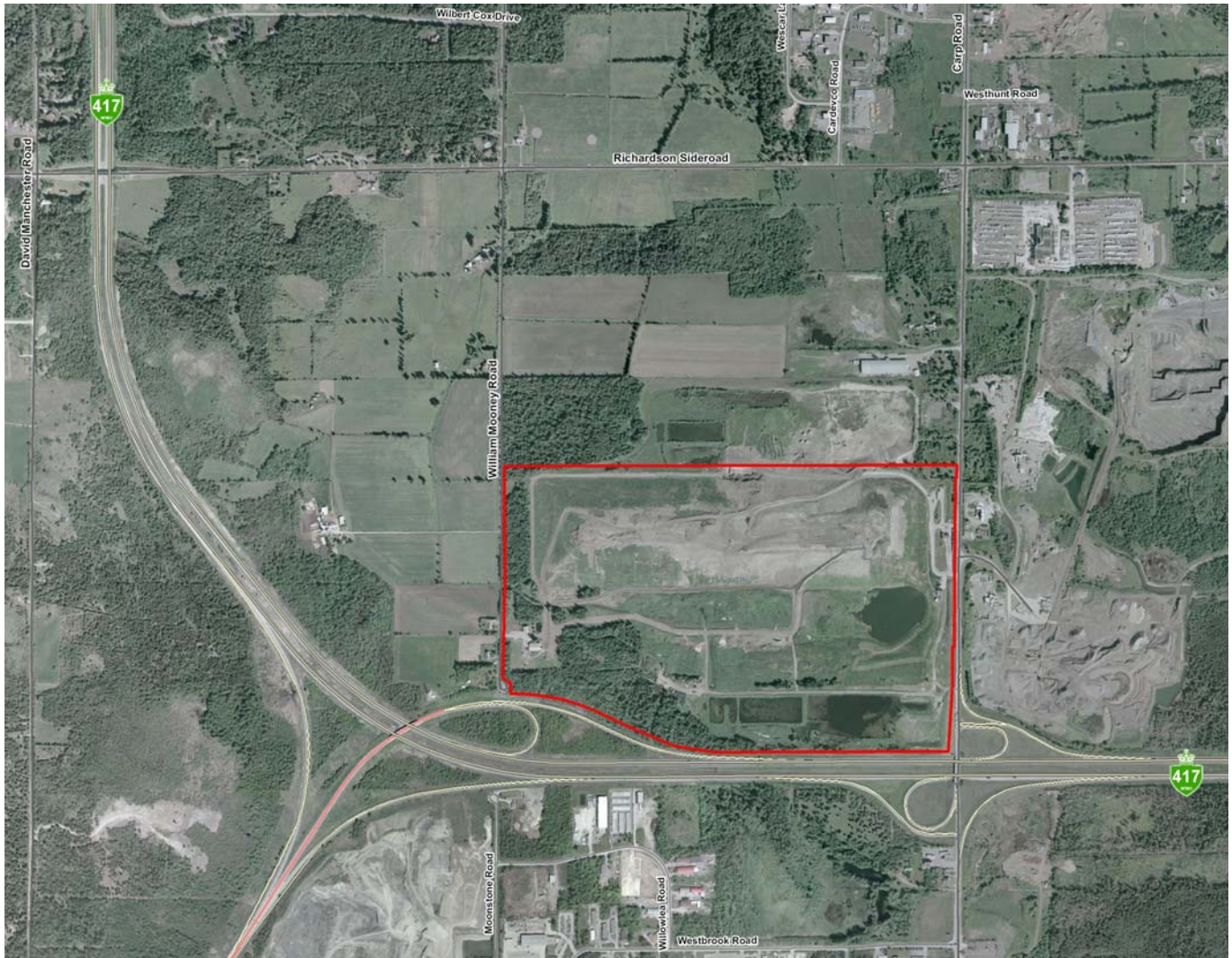


Au cours des prochaines semaines, nous continuerons à travailler à l'élaboration d'un cadre de référence pour procéder à l'EE de l'entreprise proposée. Vous aurez plusieurs occasions de participer au processus et de faire connaître vos idées.

Participez au processus d'élaboration du cadre de référence et faites connaître vos idées :

- Assistez à un atelier le lundi 3 mai, mardi 4 mai ou mercredi 5 mai afin de confirmer les solutions de rechange, discuter des autres façons possibles et des critères d'évaluation et d'identifier les critères les plus importants.
- D'autres portes ouvertes sont prévues vers la fin du mois de mai afin de discuter du développement en cours du cadre de référence.
- Venez nous rencontrer individuellement ou en groupe afin de nous poser des questions, exprimer vos opinions ou contribuer au projet.
- Visitez notre site Web <http://WCEC.wm.com> pour obtenir plus d'informations ou nous faire parvenir vos commentaires.





Appendix C

Copy of Comment Sheet



COMMENT SHEET

WASTE MANAGEMENT OF CANADA
WEST CARLETON ENVIRONMENTAL CENTRE ENVIRONMENTAL ASSESSMENT

PUBLIC OPEN HOUSE – APRIL 19, 2010.
WM HAULING OFFICE, 254 WESTBROOK ROAD, STITTSVILLE

NAME: _____ ADDRESS: _____

EMAIL: _____ PHONE NUMBER: _____

DATE: _____

Thank you for taking the time to provide us with your comments. Please include your mailing address. Your address increases the analytical value of your input as it allows members of the various study teams to evaluate issues geographically.

1. Please provide any general comments regarding this Open House

2. What public consultation events/activities do you feel would best engage the community?

3. Do you have any suggestions or comments on the elements to be included as part of the West Carleton Environmental Centre? YES NO

4. Do you understand the Opportunity Analysis for waste disposal capacity presented by WM?

YES NO

5. Do you have any specific comments, concerns or recommendations regarding the project alternatives/options identified by WM? **YES** **NO**

6. Do you have any specific comments, concerns or recommendations regarding the proposed evaluation criteria? **YES** **NO**

7. Please provide any comments or questions you have regarding our proposed consultation program.

8. Are there any additional issues that you feel should be considered prior to submission of a Terms of Reference? **YES** **NO**

9. Would you like to be notified of future activities? If yes, please ensure to include your contact information at the beginning of this form

YES **NO**